

Operator Connect

BCM One's Pure IP delivers Direct Routing for Microsoft Teams. Enterprises can connect Teams to the PSTN using local SBCs or through Pure IP's centralized, cloud-hosted SBCs that require no on-premises equipment. With proven expertise in complex migrations, legacy integrations, and regulated environments, we make Direct Routing deployments straightforward, scalable, and fully supported.



What sets us apart

As an original Microsoft Operator Connect launch partner, Pure IP delivers trusted voice services and deployment expertise for Microsoft Teams with Operator Connect:

- **Fully compliant global coverage** – PSTN replacement services in 50 countries.
- **Secure connectivity** – Direct peering with Microsoft Azure ensures a secure, trusted connection.
- **Fast deployment** – Services activated quickly so projects move without delay.
- **24/7 expert support** – Technical-led, follow the sun support.
- **Hybrid capability** – Use Direct Routing alongside Operator Connect for complex or specialized needs.

Our Microsoft credentials

Chosen, certified, and recognized by Microsoft to support the world's largest enterprises.



Certified Teams Calling specialists

Advanced Specialization awarded for proven expertise in complex Teams voice deployments.



Global coverage

We provide full PSTN replacement services across 50 countries, giving enterprises a single, reliable partner for global voice.



Extended SBC Coverage'

We provide Managed SBC Services in 70+ countries, for expanded geographic coverage in hard to reach areas.

Who it's for

Operator Connect is the easiest way for enterprises to add voice calling to Microsoft Teams. It delivers:

- **PSTN calling inside Teams** without external infrastructure.
- **Fast deployment** with services up and running quickly.
- **Global coverage** with enterprise-grade uptime.
- **Azure peering** for secure, resilient performance.
- **Teams Admin Center management** for streamlined provisioning and number assignment.

Geographic Coverage

Full PSTN replacement services offered in **50 countries** directly from the Pure IP cloud-based global voice network.

Centralized Model

Argentina	Denmark	Lithuania	Singapore
Australia	Estonia	Luxembourg	Slovakia
Austria	Finland	Malaysia	Slovenia
Belgium	France	Mexico	South Africa
Brazil	Germany	Netherlands	South Korea
Bulgaria	Greece	New Zealand	Spain
Canada	Hong Kong	Norway	Sweden
Chile	Hungary	Panama	Switzerland
Colombia	Ireland	Peru	Turkey
Costa Rica	Israel	Poland	United Kingdom
Croatia	Italy	Portugal	United States
Cyprus	Japan*	Puerto Rico	
Czech Republic	Latvia	Romania	

*some local restrictions



Decentralized Model

An SBC Managed service to provide coverage in those hard-to-reach countries where a PSTN replacement service is not yet available.

→ Talk to us today to see how Operator Connect can simplify and accelerate your move to Teams voice.